

Remarks

Reconsideration of remaining claims 1-6, 8-10 and 12-13 is respectfully requested.

In the Office action dated April 6, 2005, the Examiner objected to the drawings and specification, and rejected certain ones of the claims under 35 USC §§ 112, second paragraph, 102(e) and 103(a). The Examiner's objections and rejections will be discussed below in the order appearing in the Office action.

Objection to the Drawings

The Examiner objected to the drawings as not include reference signs for "architecture 10" and "step 135". Applicants are submitting with this response a set of "replacement sheet" drawings, and believe that the amended drawings fully address the Examiner's concerns.

Objection to the Specification

The specification was objected to by the Examiner with respect to a "typographical error" on page 11. In review the cited text, applicants have amended the cited portion to properly refer to "switch controller 42". Further, the first instance of the acronym CTI has been amended to also include the full explanation (computer/telephony integration). With the above-cited amendments, applicants believe that the Examiner's objections to the specification have been completely addressed and respectfully request the Examiner to now find the specification to be in proper form.

35 USC § 112, second paragraph Rejection - Claim 18

The Examiner first rejected claim 18 under 35 USC 112, second paragraph as being indefinite for failing to particularly point out and distinctly claim the subject matter of the invention. Applicants have cancelled claim 18 from this application and, therefore, do not need to address this particular rejection.

35 USC § 102(e) Rejection - Claims 1, 3, 4, 7-10, 12-15 and 20

The Examiner rejected the above-cited claims under 35 USC 102(e) as being anticipated by US Patent 6,542,475 (Bala et al.). In response to the Examiner's rejection, applicants have amended claim 1 to include the subject matter of "objected to" claim 11, as well as intervening claim 7. With these amendments, applicants assert that amended claim 1 is not anticipated by Bala et al. Applicants thus respectfully request the Examiner to review the cited amendments and find claim 1, as well as remaining claims 3, 4, 8-10 and 12-15 to now be in condition for allowance.

35 USC § 103(a) Rejection - Claims 1-6, 8, 12-15, 17, 19-21

The above-referenced claims were next rejected by the Examiner under 35 USC 103(a) as being unpatentable over US Patent 6,516,061 (Horowitz), in view of US Patent 5,870,465 (Hosbach). Inasmuch as claim 1 has been amended in the manner discussed above, applicants assert that claims 1-6, 8 and 12-15 (as amended) are now in condition for allowance over the combination of Horowitz and Hosbach. Applicants thus respectfully request the Examiner to reconsider this rejection and find the amended claims ready to issue.

35 USC § 103(a) Rejection - Claims 7-10 and 16

Lastly, the Examiner rejected claims 7-10 and 16 under 35 USC 103(a) as being unpatentable over Horowitz and Hosbach (as applied above), in further view of US Patent 6,356,543 (Hall), where Hall was cited as teaching a mobile phone comprising a display with a GUI phone menu. In response, applicants assert that remaining claims 8-10 are patentable, since the limitations of claims 7 and 11 have now been incorporated into independent claim 1. Claim 16 has been cancelled. Thus, applicants respectfully request the Examiner to reconsider this rejection and find claims 8-10 to now be in condition for allowance.

In summary, the present application contains claims 1-6, 8-10 and 12-13. The limitations from "objected to" claim 11, as well as intervening claim 7, have been

incorporated into independent claims 1. Claims 14-21 have been cancelled from this application. Applicants believe that with these amendments the case is now ready to issue and respectfully request an early and favorable response from the Examiner in that regard. If for some reason the Examiner does not agree with the applicants' findings, the Examiner is invited to contact applicants' attorney at the telephone number listed below.

Respectfully submitted,

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